

# Frequently Asked Questions on Ebook Central's DRM-Free Content

## What does Digital Rights Management (DRM)-free mean?

Ebook Central's DRM-free ebooks allow unlimited concurrent access to the title. This means unlimited copy, print and download rights, and no requirement to use special third-party software to read a downloaded version of the ebook.

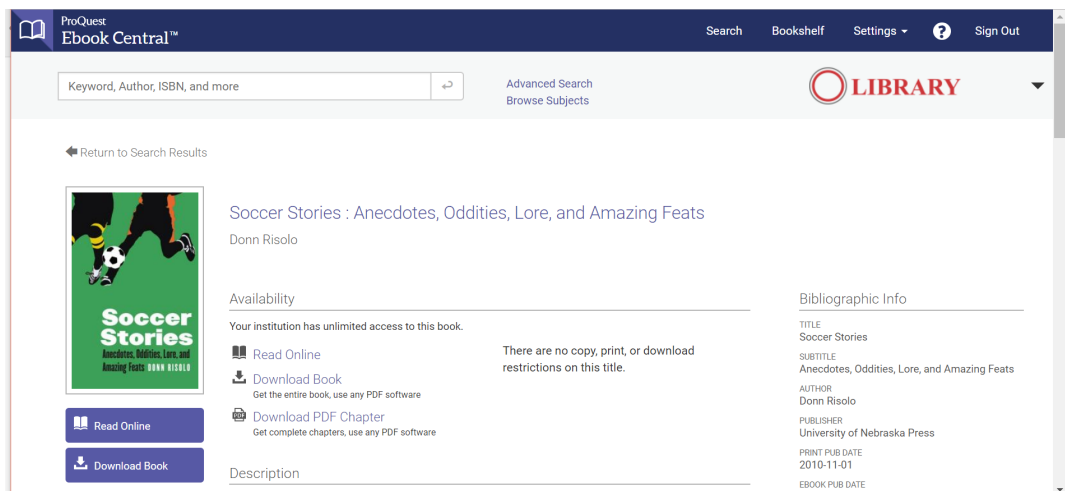
## How do librarians identify which titles are DRM-free?

There are multiple ways to identify and produce DRM-free title lists in LibCentral:

- Get the latest DRM-free title list link under the "Latest News" section on the LibCentral dashboard page.
- Use the advanced search feature to produce and export the list. Scroll to the DRM-free label under the "Refine Options" section and select "Available." Follow the prompts to produce and export your list.
- After exporting any title list from LibCentral, filter using the "DRM-Free Available" column.
- While browsing the acquisition catalog for titles, a "DRM-free" label displays beside the title's unlimited access price.

## How do patrons know if a title is DRM-free?

In the Ebook Central patron interface, DRM-free titles can be identified on the book detail page. Any DRM-free ebook will have a note which reads: "There are no copy, print, or download restrictions on this title."



The screenshot displays the ProQuest Ebook Central interface. At the top, there is a search bar with the text "Keyword, Author, ISBN, and more" and a search icon. To the right of the search bar are links for "Advanced Search" and "Browse Subjects". The main content area shows the book detail page for "Soccer Stories : Anecdotes, Oddities, Lore, and Amazing Feats" by Donn Risolo. The page includes a book cover image, a "Return to Search Results" link, and a "Bibliographic Info" section. The "Availability" section states: "Your institution has unlimited access to this book." Below this, there are three options: "Read Online", "Download Book", and "Download PDF Chapter". A note in the center of the page reads: "There are no copy, print, or download restrictions on this title." The "Bibliographic Info" section lists the title, subtitle, author, publisher, print publication date, and ebook publication date.

## **What software is required to use our DRM-free titles?**

Patrons only need a standard web browser to read DRM-free ebooks online. Downloadable versions of our DRM-free books may be available in two formats: PDF or EPUB. To view a downloaded version of an ebook, the patron may use any PDF or EPUB viewer of their choice (such as Adobe Reader). DRM-free titles can be viewed on multiple devices.

## **In which formats are DRM-free titles available?**

DRM-free titles may be available in EPUB, PDF or both. We encourage our publisher partners to provide both formats to give patrons as much choice as possible.

## **Can users share DRM-free titles with friends?**

Yes. Concurrent user limits do not apply, because DRM-free is available only with subscription and unlimited access models.

## **How are DRM-free titles priced?**

DRM-free titles are priced at the same level as the unlimited access model. These prices are set by the publisher.

## **Are there plans to make more DRM-free titles available?**

Yes, we will continue to add DRM-free titles to our catalog.

## **What if I purchase DRM-free titles and they are later removed from DRM-free availability?**

If a library buys a DRM-free title that subsequently becomes DRM-protected, their copy of the title remains DRM-free. If a library buys a DRM-protected title that subsequently becomes DRM-free, their copy of the title becomes DRM-free.

## **How do DRM-free titles work with subscriptions?**

For subscribed titles, customers' access reflects the title's current status. For example, if a library subscribes to a DRM-protected title that subsequently becomes DRM-free, their subscribed title becomes DRM-free. If a library subscribes to a DRM-free title that subsequently becomes DRM-protected, their subscribed title becomes DRM-protected.

## **What if customers previously purchased titles under unlimited perpetual access, but those titles are now DRM-free?**

Ebook Central will convert previously purchased unlimited-access titles to DRM-free and will continue to check for DRM status changes daily.

## **Can libraries share DRM-free titles via inter-library loan?**

No.

## **How are DRM-free titles added to a DDA pool?**

Talk to your Collection Workflow Consultant about including publishers with DRM-free content in your DDA pool.

## **How do I upgrade a title to DRM-free?**

You can upgrade to DRM-free on a title-by-title basis on the ebook's full record page. Select "Quick Purchase" beside the "Unlimited Access (DRM-Free)" copy. Select "Upgrade." To upgrade titles in bulk, contact your Collection Workflow Consultant, who will facilitate the upgrades on your behalf.

## **Are Ebook Central DRM-free titles available with all acquisition models?**

DRM-free titles are available across all our acquisition models. However, not every DRM-free title is available with every acquisition model. For example, there are titles available as DRM-free if purchased, but not as DRM-free within a subscription. You can view and download the list of DRM-free titles and their availability on the LibCentral dashboard under the "Latest News" section. Contact your Book Specialist or Collection Workflow Consultant with questions.

## **What if my consortia purchases DRM-free titles but my library has already purchased those same titles under a different access model?**

If your consortia purchases DRM-free access to titles your library already owns, your patrons will gain DRM-free access to the titles.

## **How does ProQuest's DRM-free title list compare to EBSCO's and JSTOR's?**

As of September 2018, Ebook Central includes more than 100,000 DRM-free titles.

EBSCO's website states that they offer about 70,000 DRM-free titles, while JSTOR stands at about 60,000. Our DRM-free title list is growing – visit the LibCentral dashboard to view and download our most current list of DRM-free titles.